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Connections

YOUR HOME, YOUR COMMUNITY



Welcome

from Carl Byrne

Group director of housing

Welcome to the third edition of Connections, our resident newsletter keeping you up to date with the latest news from Notting Hill Genesis and the information you need for your tenancy.

It's hard to believe that it's been almost a year since Notting Hill Housing merged with Genesis Housing Association. We've come a long way but further work needs to be done. With this in mind, we recently asked residents like you to take part in a survey to tell us your attitudes, aspirations and experiences of Notting Hill Genesis. More than 1,000 of you took part and [the findings](#) will help us ensure that we are providing the services that properly meet your needs.

The survey may have ended but we continue to want to hear what you think and we encourage you to [get in touch with us](#).

We hope you enjoy reading this edition of Connections.



An apprenticeship is a perfect way to kick-start your career. [Find out how](#) and how some of our apprentices have been getting on.

Do you live in Grahame Park? If so, we want to hear what you think of our plans for the next stage of redevelopment. [Come along to one of our consultation events on 21st and 23rd March](#).



Thank you to all of you who took part in our recent resident satisfaction survey. This was the first survey since we merged last April. [Find out what you told us](#) and how we are acting on your feedback.

We are [replacing Kier](#) as the main repairs contractor for legacy Genesis residents in East London and the East of England with [Plentific.com](#), an online marketplace of smaller local contractors. [The new system](#) should reduce the time it takes to get a repair completed, and customers have told us that they are more satisfied.



We are sad to hear of the deaths of two long-standing involved residents - [John Sullivan and Nellie Gilipin-Macfoy](#) - who did so much to advocate for people living in west London. Our thoughts are with their families at this difficult time.



We are pleased to announce that [James Wardlaw has been appointed as our new chair](#) on an interim basis to replace Dipesh Shah, who stood down at the end of January. James has been a member of the Notting Hill Genesis board since it was formed in April 2018 and was on the former Notting Hill Housing board from September 2014.

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