



Thursday 6^h February 2025

Dear Resident,

Acacia, Dahlia and Rowan Court

We are expecting the first delivery of the new Masonry Support system to Phase 4 early week commencing 17th February 2025 and will be commencing with installation works to Level 8 as soon after.

We will then be working down the building Level by Level until completion of installation on Level 2.

The installation of the new Masonry Support will involve drilling into the existing concrete structure which is a noisy element of this work due to its nature.

The noise of drilling may be heard across other areas due to noise transference via the concrete structure.

We appreciate that this element of work can create noise within the building itself and we will endeavour to ensure that drilling works are kept to a minimum where possible.

These works will continue to progress down the building on a level-by-level basis and completion is currently expected to last till Late July / Early August 2025.

During the period mentioned below please can you ensure that the windows / balcony doors to your apartment are kept shut during site working hours which are 8am until 5pm as this will ensure that dust / debris that can be created from the drilling of the structure are kept to the external side of your property.

For your information and reference Phase 4 covers the Courtyard sides of Rowan that faces towards Acacia & also the section of Rowan that faces the Glass Yard.

For further clarity of the extent of Phase 4 please refer to the plans on display within the Higgins Noticeboards located on the Ground Floor of your building.

We appreciate your cooperation and understanding during this essential maintenance period. Should you have any questions or concerns, please do not hesitate to contact our management team.

Thank you for your attention to this matter.

Yours faithfully,

Abi Agbabiaka

Resident Liaison Officer

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On behalf of Higgins Partnerships