

# Bakersfield Estate



## What is the commitment?

This engagement commitment sets out how we can work together to make decisions that affect the safety of your building. This could be about works being carried out or how your building is managed for example. Your Building Safety Manager (BSM) Amir Miah has put this together based on an engagement as per Notting Hill Genesis's processes.

## Methodology

As your BSM, I aim to work with you to keep your building safe. To do this I visited your block to carry out an inspection in January 2025. During the inspection I found issues relating to obstructive or combustible materials in communal walkway, defective lift, abandoned vehicles and bicycles in car park. All issues were raised with the relevant team to address the issues.

This commitment has been made on 31<sup>st</sup> January 2025 and will be reviewed in January 2027 or earlier if you tell us we need to.



## How we will share information with you and ask for your opinion about building safety decisions

- At sign up
- On local notice boards
- Resident engagement surgeries
- During building inspections
- Face to face appointments
- Drop in sessions
- Via email
- Via post
- Via text
- Fire Action Notices



## Information we will provide you with about building safety decisions

When we need to make decisions about building safety matters, we will make sure to provide you with information to help you understand and influence these decisions. For example: a summary of the technical advice we have received, advice we have received about how to reduce risk, timescales for completion of work, any cost implications for you, and details of who you can get in touch with to ask for more information.



## Other types of information you would like to see

- Action to take in the event of fire or structural emergency
- General information to understand legislation impacting your home including the Building Safety Act and the Fire Safety England Regs
- Resident and landlord responsibilities
- Changes in fire strategy
- Remediation works
- Other major works
- Topics or themes that you are interested in





## What decisions you can be involved in

We encourage residents to get involved in making decisions relating to the safety of their buildings. You can contact Amir with any ideas or thoughts you have about safety in your building.

The types of building safety decisions you can expect to be involved in are:

- Timings of works, particularly for accessing properties
- Placement of equipment during works
- Parts of the specification of works that aren't guided by regulation or expert guidance

Some works can't always be consulted on. These might involve:

- Emergency works – where quick action is needed to reduce a risk
- Where a specific product or material is needed to meet a regulation or other requirement
- If works will take less than one day and won't be very disruptive

We might only consult with people directly affected by the work. For example, works accessing the balconies would only be discussed with properties with balconies.



## How you can influence decisions

Proactively seeking out resident feedback and using that information to tailor our building safety approach

- Contacting your BSM at NHG if you need to escalate any concerns
- Drop ins

We will use your feedback in our

discussions with our contractors, or other parties like Folio, to consider how we can adapt works planning, timescales and specifications to accommodate as much of your feedback as possible.



## How we'll gather and use your opinions

- We'll keep a record on our Workwise system from our interactions as listed above
- We'll gather your thoughts in line with our usual GDPR policies, just like when you contact us about anything else.



## How we'll measure and review this commitment

- Use feedback you give to us – whether formal or informal – about how this commitment is working
- NHG will review feedback periodically to understand if the commitment needs to be reviewed.

**Got a question or concern about this commitment? Get in touch with your building safety manager here:**

**Email:** [amir.miah@nhg.org.uk](mailto:amir.miah@nhg.org.uk)

**Phone:** 07590 029 919

