

# Charging your car at The Exchange



## Pod Point Electric Vehicle Charging

Pod Point are the UK's leading provider of electric vehicle charging. You may have noticed that we have charge points installed in the parking facilities at The Exchange, Grange walk.

To get started:

### 1 Download the Pod Point app

Search for "Pod Point" in your app store

Or use the web app: [charge.pod-point.com](https://charge.pod-point.com)



### 2 Create an account

Create an account with your name and email

Load a balance (£10 will do to start you off) via your normal payment method i.e. Apple Pay

### 3 Notify Your Property Manager

Send an email to the Exchange email address requesting access to the charge points, please send your request to [theexchangehousingteam@nhg.org.uk](mailto:theexchangehousingteam@nhg.org.uk)

[Be certain to use the same email address you used to create your account on the Pod Point App](#)

### 4 Wait for access

Subject to approval you'll be granted access and notified once this has been setup.

### 5 Go!



Plug your car into the charge point



Select the charge point in the app



Confirm charge within 15 minutes

# Parking restrictions while charging your car at The Exchange



So you're ready to charge your car!

Please note the following parking regulations:

## If you are a permit holder:

You can park and charge your car in a designated bay for up to 24hrs. Any longer than this in one session and you may be ticketed.

## If you are visitor/ non-permit holder

You can park your car in a EV bay to charge it. If it is not actively in a session, you will be ticketed if the car is still parked in an EV bay, The App will let you know when your session is expected to end, please remove your car as soon as the session has ended, to avoid a parking ticket.

Go!



Plug your car into the charge point



Select the charge point in the app



Confirm charge within 15 minutes