

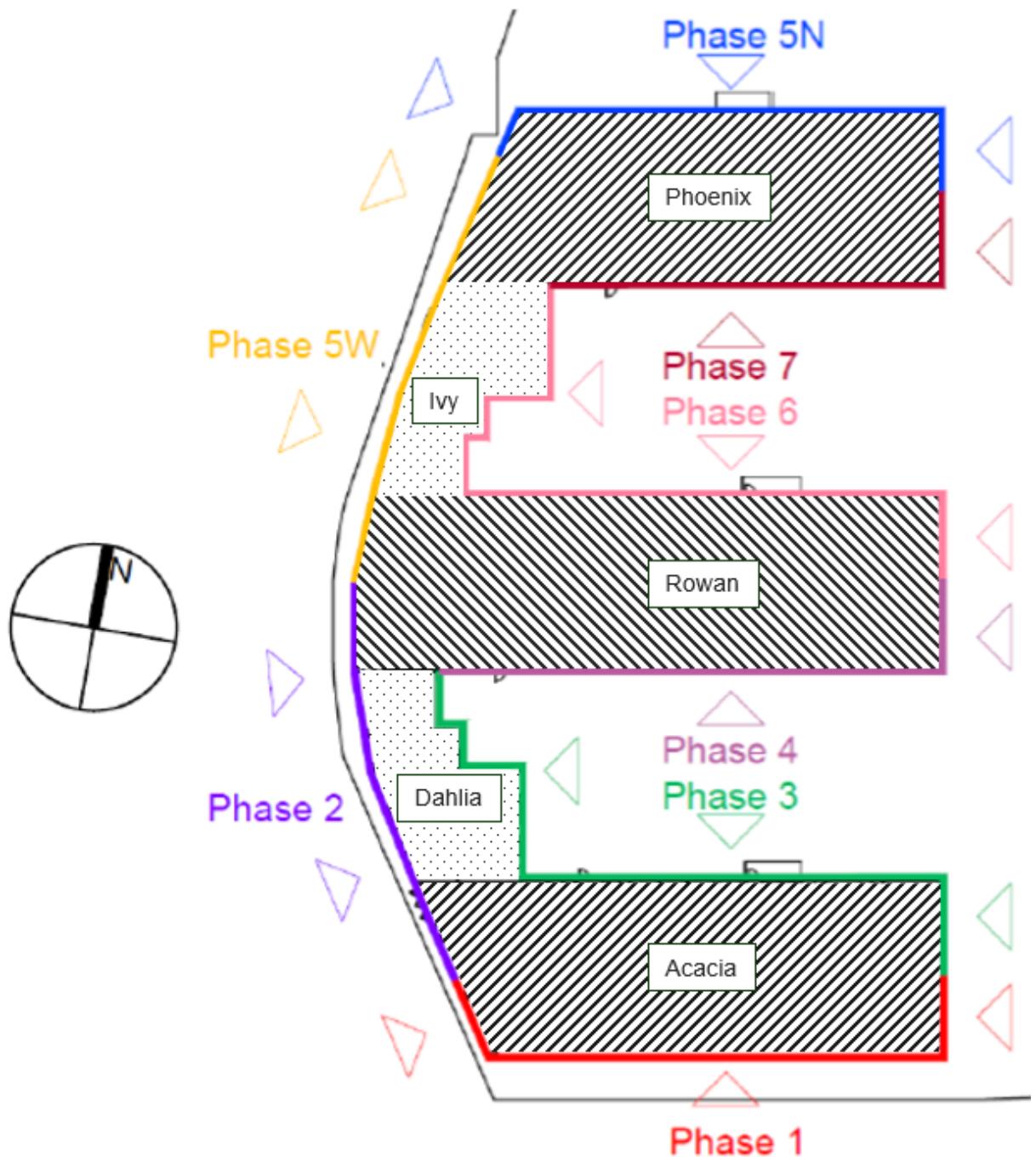
January 2026



Oak Square

CONTRACTOR'S NEWSLETTER



Oak Square – Phase Layout

December Progress

- Phase 1 – Preparation Work for new Masonry Support System installation commenced.
- Phase 2 – Scaffold Strike to Gantry Level completed
- Phase 3 – Terracotta installation complete & render panel works progressing.
- Phase 4 – Pre Terracotta Tile installation works completed.
- Phase 5W – Fire Break Installation completed. Pre Terracotta tile installation work commenced.
- Phase 6 – New Outer Leaf Construction nearing complete.
- Phase 7 – New Masonry Support installation nearing complete. New Outer Leaf work commenced.

January / February Look Ahead

- Phase 1 – Complete Preparation Work for new Masonry Support System installation.
- Phase 2 – Complete low-level works and commence Gantry removal.
- Phase 3 – Complete Render Works and continue scaffold strike.
- Phase 4 – Commence Terracotta Installation.
- Phase 5W – Complete pre tile install works & commence Terracotta Installation.
- Phase 6 – Commence Cladding Sub Grid Installation work.
- Phase 7 – Continue New Outer Leaf construction work.
- Phase 5N – Commence New masonry Support Installation.

Site Communication

- If you experience any issues or have questions about the construction works, please contact the **Resident Liaison Officer (RLO)** by phone, email or in person.
- Our **RLO, Abi Agbabiaka** is based in the Higgins Site Office on the ground floor of Rowan Court adjacent to the NHG Housing Team Office
 - Higgins Site Office open Monday – Friday 9-5pm

Join The Residents Update Meetings – Oak Square Residents Only

There are Residents Meetings organised by NHG where Higgins provide updates on the progress of the project and NHG also provide updates.

NHG issue an email with a Link to the “Teams” Meeting which will allow to join the meeting online. If you have not received an email, please speak to the NHG Oak Square Housing Team

Wider Community Engagement

Our success depends on our partnerships with others in the construction supply chain which include; CITB, Considerate Constructor Scheme, The National Skills Academy, Armed Forces, Building Lives, Women into Construction and more. If you would like more information, please visit the "Oak Square Works" Microsite (content uploaded & managed by NHG) where you can find the latest updates for activity on the Oak Square Project using the link provided below.

<https://www.nhg.org.uk/places/information-for-residents-at-oak-square/oak-square-works/>

Site Contacts During Working Hours

Abi Agbabiaka

Resident Liaison Officer



07714 782 934



oaksquare@higginspartnerships.co.uk



James Illingsworth

Project Manager



oaksquare@higginspartnerships.co.uk



Outline Complaints Procedure



Working Hours

Our contracted hours of work are:

08.00 – 17.00 Monday – Friday

08.00 – 13.00 on Saturdays (only under exceptional circumstances and only with prior arrangement and agreement with NHG)

We will not be working on Sundays or Bank Holidays.

If you see any suspicious activity or anyone on site after hour's please speak directly to Bridge Security Guards or contact Bridge Emergency out of hours and state 'Oak Square': 0208 289 5858

