

Curry Rise & Bray Road

# NEWSLETTER

June - July 2024



**Curry Rise &  
Bray Road**



## Welcome to our latest Curry Rise & Bray Road resident newsletter.

Thank you to all those who voted in the resident ballot on the future of your estate. Your votes are currently being counted by Civica Election Services, who will inform you of the outcome next week.



## ON PUBLIC EXHIBITION

Please come along to our next consultation event to view and give us your feedback on our latest redevelopment proposals.

**Tuesday 16 July 2024**

3pm-7pm | 1 Curry Rise

Information from all our previous resident consultation events is available on our website at **curryandbray.commonplace.is** as well as the frequently asked questions (FAQs).







**Before**



**After**



## Housing Management Matters

### Housing officer update

Introducing your new housing officer, Ralph Weatherley, who is looking forward to getting to know the Curry Rise & Bray Road estate and residents.

Ralph plans to be on the estate visiting residents on Thursdays and Fridays.



**Ralph Weatherley**

Ralph.Weatherley@nhg.org.uk  
020 3987 1262

### Housing Needs Survey

We need to carry out additional surveys and establish household member details over the coming weeks. Ralph Weatherley and Diana Edward will be in touch with you to make home visit appointments.

### Gardening maintenance

We have been carrying out garden maintenance on the Estate in June. We experienced some delays getting the garden contractor to attend due to staffing issues. We would like to thank you for your patience during this time.

### Resident Services

We have recently made some changes to our internal processes to help provide better services for our residents.

Housing Officers now have support from centralised repairs and service charge teams.

We also have a new centralised complaints service who will work to address and resolve your complaints efficiently.

## Contact us

For any queries, please contact:

**millhilleast@nhg.org.uk**

**0800 731 1619**

