



**How we're
keeping you
safe and
how you
can help**

Notting Hill Genesis has a legal responsibility to keep you safe as part of the Building Safety Act and Fire Safety Regulations.

As part of this we've introduced building safety managers to every high rise building. These taller buildings are classed as higher risk – we wanted to let you know the extra steps we're taking to keep you safe.

The building safety managers will be your point of contact for everything building safety and will do the following:



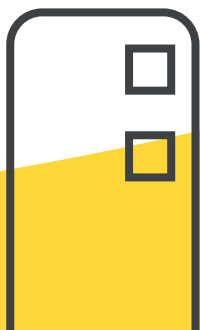
- Talk and engage with residents to understand any concerns around building safety. This includes facilitating surgeries and providing information and assurances where needed.
- Monitoring building safety through regular audits and inspections.

Building safety managers must also submit a Building Safety Case to the Building Safety Regulator. This involves collecting all the information around a building and submitting it to the Building Safety Regulator to ensure we are doing all we need to.

Don't forget you can play your part too in making sure buildings are safe. This means:

- Not doing anything that creates a risk to your building's structural safety such as making changes to walls and surface areas without permission in writing.
- Ensuring balconies are kept clear of items that can cause or help spread a fire. This includes being mindful of throwing cigarette butts from balconies or smoking in communal areas.
- Not storing items in communal hallways – particularly electric scooters or bikes which have highly combustible lithium batteries.
- Not damage or remove any of your building's fire safety measures such as smoke detectors, fire alarms, fire extinguishers. Also to make sure communal fire doors are kept shut.
- Reporting any repairs as soon as possible in case items are faulty which could lead to a fire.

By working together we can make sure your homes are safe.



For building safety related concerns please contact your Building Safety Manager whose contact details will be in the lobby of your building. If in doubt you can contact or the building safety managers team on buildingsafetymanagers@nhg.org.uk

For all other matter please still talk to your housing officer or property management officer.

Residents of high-rise buildings can also seek advice from the Building Safety Regulator by contacting them on 0300 790 6787.

