

27th February 2026
Via email and letter

Dear residents,

We wanted to let you know that we will be completing a structural assessment of your building. This is to support our application for the Building Assessment Certificate (BAC) to the Building Safety Regulator (BSR) in line with the Building Safety Act 2022.

Please be aware that this is unrelated to the other investigations taking place at Amber, Ruby, Opal and Sapphire Court. The investigations at Halo Tower are part of our duties as the Principal Accountable Person (PAP) for the building which means the designated individual or entity with overall responsibility for the safety of a building.

We have employed structural engineers, Pell Frischmann, for this and would like to inform you that they will be onsite on 5th and 11th March 2026 to complete their surveys. We should be onsite from 10am. The engineers will be visiting all communal areas, including the underground car park and roof areas, but will also need to visit a sample of flats over the building as part of this. If you are available on these days to allow access to your flat, please let us know. The engineers will have their IDs on them, and I will also be present during the inspections.

There will be particular flats in the building that the engineers would like to see, we will contact those residents directly where necessary. Please do not be alarmed if we contact you for this, the reasoning behind this is that the building will have different structural elements at certain levels and areas which the engineers will be visually checking for as part of their review.

For more information about BACs, the BSR have some useful information on their website which you can access at: <https://buildingsafety.campaign.gov.uk/building-safety-regulator-making-buildings-safer/building-safety-regulator-news/building-assessment-certificates-for-higher-risk-buildings/>. I'm also happy to assist with any queries or concerns you may have.

If you have any questions relating to this in the meantime, please feel welcome to contact me.

Kind regards,

Freya Jewett
Building Safety Manager

Building Safety Team - Regulations

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Please note my working hours are between 10am-4pm.