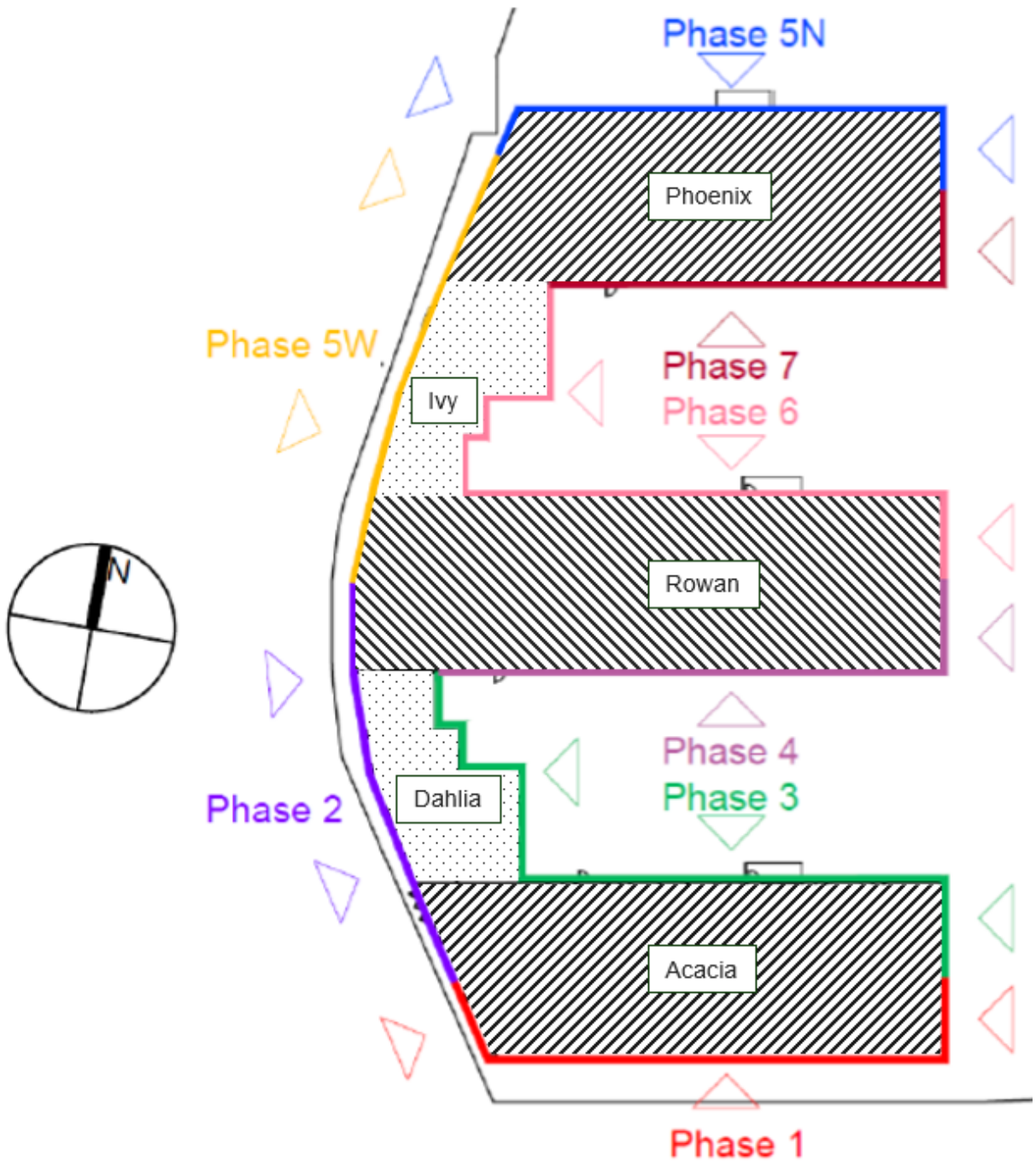


Oak Square

CONTRACTOR'S NEWSLETTER



Oak Square – Phase Layout



September Progress

- Phase 2 –Terracotta & finishing trims being installed.
- Phase 3 – Cladding sub grid completed read for Terracotta installation.
- Phase 4 – New Outer Leaf completed & Cladding Sub Grid progressing
- Phase 5W – New Outer Leaf Construction completed & de snag works in progress ahead of cladding sub grid installation commencing.
- Phase 6 – New Outer Leaf Construction in progress
- Phase 5N – Old Outer leaf Removal in progress and nearing completion

October / November Look Ahead

- Phase 2 – Complete Terracotta installation and commence scaffold strike.
- Phase 3 – Commence Terracotta installation and commence scaffold strike.
- Phase 4 – Complete Cladding sub grid installation and prepare for Terracotta installation.
- Phase 5W – Commence cladding sub grid installation work.
- Phase 6 – Complete New Outer Leaf Construction works.
- Phase 7 – Commence new Masonry Support installation & New Outer Leaf Construction works.
- Phase 5N – Complete Old Outer Leaf Removal works & pre masonry support installation checks.

Site Communication

- If you experience any issues or have questions about the construction works, please contact the **Resident Liaison Officer (RLO)** by phone, email or in person.
- Our **RLO, Abi Agbabiaka** is based in the Higgins Site Office on the ground floor of Rowan Court adjacent to the NHG Housing Team Office
 - *Higgins Site Office open Monday – Friday 9-5pm*

Join The Monthly Residents Update Meetings – Oak Square Residents Only

There are Monthly Residents Meetings organised by NHG where Higgins provide updates on the progress of the project and NHG also provide updates.

NHG issue an email with a Link to the “Teams” Meeting which will allow to join the meeting online. If you have not received an email, please speak to the NHG Oak Square Housing Team

Wider Community Engagement

Our success depends on our partnerships with others in the construction supply chain which include; CITB, Considerate Constructor Scheme, The National Skills Academy, Armed Forces, Building Lives, Women into Construction and more. If you would like more information or to discuss any ideas, please contact us using the contact details on page 4.

Site Contacts During Working Hours

Abi Agbabiaka

Resident Liaison Officer



07714 782 934



oaksquare@higginspartnerships.co.uk



James Illingsworth

Project Manager



oaksquare@higginspartnerships.co.uk



Outline Complaints Procedure



Working Hours

Our contracted hours of work are:

08.00 – 17.00 Monday – Friday

08.00 – 13.00 on Saturdays (only under exceptional circumstances and only with prior arrangement and agreement with NHG)

We will not be working on Sundays or Bank Holidays.

If you see any suspicious activity or anyone on site after hour's please speak directly to Bridge Security Guards or contact Bridge Emergency out of hours and state 'Oak Square': 0208 289 5858