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**BUILDING REMEDIATION UPDATE
BAKERSFIELD ESTATE**

SENIOR PROJECT MANAGER: Jo Knight
PROJECT MANAGER: Daven Hinkson
DATE: March 2025

Dear residents of Bakersfield Estate,

Scanning Progress

Good progress has been made with 60% of the scanning completed so far, 25 appointments are booked in leaving 34 to be arranged. Thank you to everyone who has made themselves available so far and made bookings.

It is essential that we are able to scan every property so a final push is needed to complete the remaining properties. There is good availability on the remaining days and the team will suit your availability as much as possible. The Higgins team have tried to make contact by email, post and door knocks since 24th February. We will also be following up directly, especially where appointments have been broken or access has been refused on the day. If there are any specific concerns or issues, please contact Carly Colville from Higgins or myself.

The process is relatively quick and simple, taking approximately 30 minutes to complete and minimal disturbance. Nothing needs to be rearranged within your home and the scanner is taking accurate laser measurements of each room which will be used to build an accurate and complete model of the estate and provide exact floor plans to help us plan for any remediation works. This has also allowed us to minimise the number of properties that require intrusive surveys, so please do continue to work with us and the on-site team to complete this.

Intrusive surveys Progress

Intrusive surveys were also completed in the first 2 flats this week. Carly confirmed via email on Tuesday that further drilling would take place on Tuesday 25th and Wednesday 26th. This is still the case, but the locations may vary – Carly will provide an update on Monday. We apologise again for the level of disruption and noise caused by the surveys. We expected the flats directly linked to the surveyed properties to be disturbed but it was far noisier than expected.

Update on Secondary Escapes

We will be issuing further communication on this shortly, so please look out for that as a separate update.

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Email info@nhg.org.uk



Communication Plan

Below is a list of the planned communications, both written updates and resident meetings. There will also be communication from Higgins via Carly, the Resident Liaison Officer, particularly regarding the scanning of properties.

Communication Details	Location	Date	Time
Residents meeting	Via Microsoft Teams	15th April 2025	6pm-7pm
Written update	via email	23rd May 2025	N/A

In the meantime, please do not hesitate to get in touch with us and send any questions you have prior to our meeting which we can address the in the meeting.

Please submit these questions via the QR code below or using the link <https://bit.ly/b-bs>.



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Higgins Key Contacts

Resident Liaison Officer	Carly Colville	carly.colville@higginspartnerships.co.uk	07798 677 034
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Yours sincerely,

Daven Hinkson- Project Manager