27 October 2026

Dear residents and leaseholders,

Elektron Towers resident meeting on 02 November

Following the resident meeting on 19 October, we are writing with joining instructions for the upcoming building remediation meeting on 02 November 2026. The meeting is for all residents of Elektron Tower, Neutron Tower, Proton Tower and Switch House.

Meeting details

- Date: Monday 02 November 2026
- Time: 6pm to 8pm
- Location: Microsoft Teams and in-person **(you need to register to join in-person or online).**

Agenda

This resident meeting will focus on the upcoming remediation to your buildings. The meeting will be chaired by a representative from the Ministry of Housing, Communities and Local Government (MHCLG).

The agenda for the meeting is as follows:

- Welcome and Introduction – MHCLG
- Elektron, Neutron and Proton remediation update – Barratt Redrow
    - Building Safety Regulator approval
    - Contractor introduction – M Clarke
    - Scope of works
    - Panel manufacturing
    - Current start on-site expectations
    - Temporary decant of 1-2 weeks
    - Next steps
- Switch House remediation update – Barratt Redrow
    - Building Safety Regulator approval
    - Contractor introduction – Lawtech
    - Scope of works
    - Current start on-site expectations
    - Next steps
- Q&A – Chaired by MHCLG.

The contractors for the work at your buildings will also be joining the meeting, as well as representatives from FirstPort, Tower Hamlets and Innovus.

Joining online

If you would like to join the meeting online, **you need to register before the meeting**.

You can register for the meeting here: https://events.teams.microsoft.com/event/58585736-0bc2-4ebd-bf68-f40b3b08091c@6d42ee11-d3a3-46da-9173-635e6d150d5a?source=copyLinkLegacyShareEventDialog

We are asking people to register as we are using a different Microsoft Teams setting to the previous meetings, and registration is mandatory. We have done this due to feedback we have received from the previous meetings regarding residents not being able to see each other on camera, and questions becoming lost in the chat due to the amount of messages.

Residents joining the meeting will be able to:

- Turn their camera on (if they choose to)
- Raise their hand to ask a question (we will enable your microphone so you can ask the question)
- Make use of a separate chat and Q&A function.

You will not be able to attend the meeting online without registering beforehand. Please do this as soon as possible, as the meeting link can take a few minutes to come through and you may miss the beginning of the meeting otherwise.

If you will be joining on your phone or tablet, you need to download the Microsoft Teams app beforehand. If you are joining on a laptop or desktop, you will be able to join within the browser without downloading the app.

If you are unable to register and wish to join in person, please register for the in-person meeting below.

Joining in-person
If you would like to join the meeting in person, we will have a small meeting room available at Towers Hamlets' office. The address is London Borough of Tower Hamlets, 160 Whitechapel Road, London E1 1BJ.

The room has a capacity of 25 people, so you will need to register by emailing Alicia.Jones@towerhamlets.gov.uk. Once the room reaches the capacity, we will not be able to accommodate any additional residents.

Submitting questions
We encourage you to submit any questions you may have about the upcoming remediation of your buildings in advance so we can try and ensure we answer them during the presentation.

You can submit questions in the same manner you did for previous meetings via: www.firstport.co.uk/neutron-towerquestions. The password is ElektronTower2026.

We look forward to the meeting on Monday 02 November. If you have any questions in the meantime, please contact your Managing Agent.

Kind regards,



Simon Kirk
Managing Director – Building Safety Unit
Barratt Redrow plc