

September 2026



CONSIDERATE
CONSTRUCTORS
SCHEME

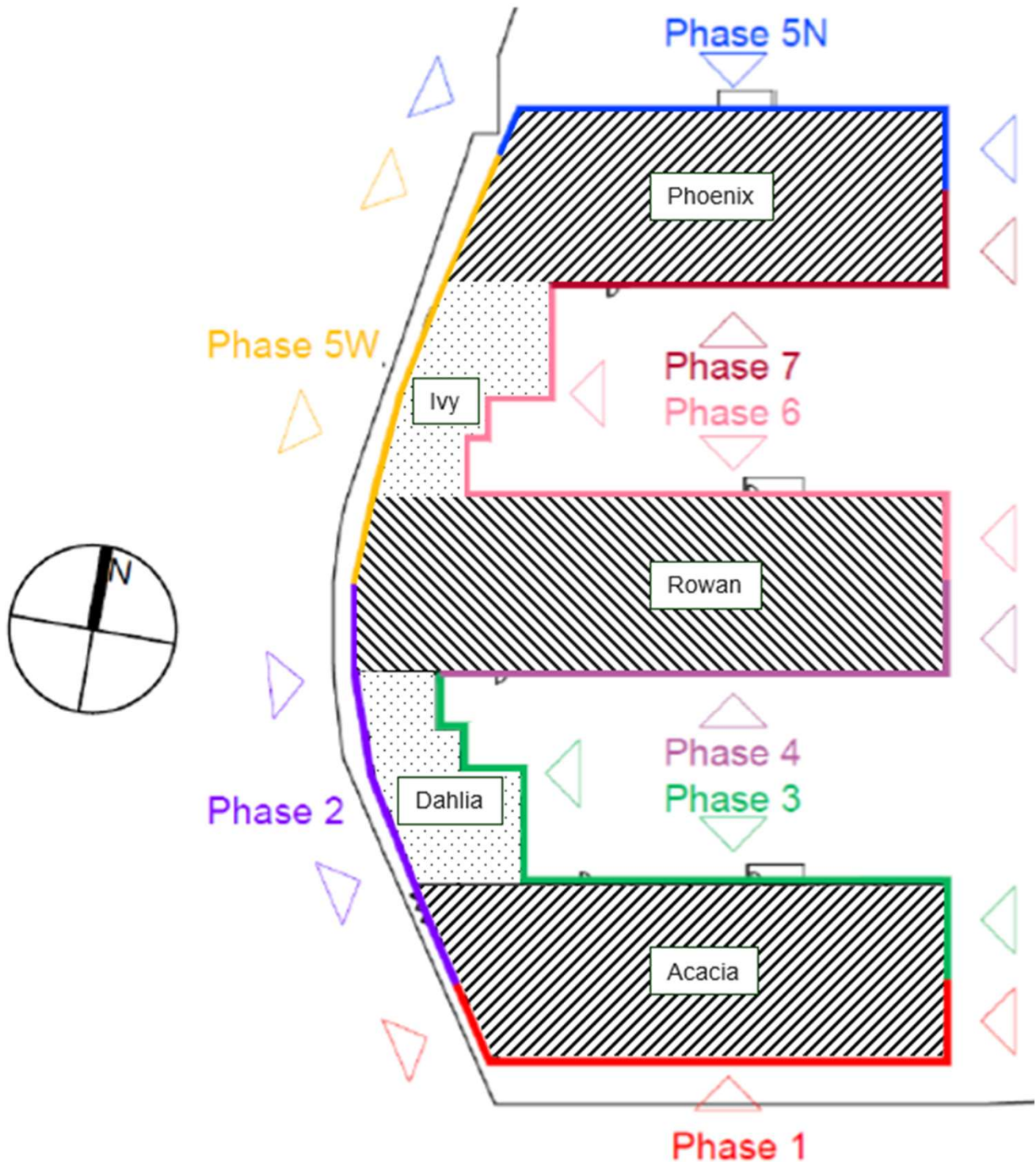


Oak Square

CONTRACTOR'S NEWSLETTER



Oak Square – Phase Layout



August Progress

- Phase 1 – New Masonry Support installation nearing completion to upper levels & new Outer Leaf construction commenced on Level 1.
- Phase 6 – Terracotta & Render works completed. Scaffold Strike progressing. Hoist fully removed.
- Phase 7 – Terracotta installation works nearing completion & render works progressing
- Phase 5N – Cladding Sub Grid & Fire Break installation nearing completion. Terracotta installation commenced and progressing.
- Internals – Works progressing across numerous flats on the estate & residents being moved back from decant flats.

September / October Look Ahead

- Phase 1 – Complete new masonry support installation to all levels and progress new Outer Leaf construction works
- Phase 6 – Complete scaffold strikes and reinstatement works.
- Phase 7 – Complete Terracotta installation & render works. Complete façade clean down to upper floors and commencement of scaffold strikes.
- Phase 5N – Progress Terracotta installation works.
- Internals – Continue with moving residents to specified decant flats, carry out works within flats and move residents back to their flats upon completion of works.

Additional Information

• Noisy Works

- **Phase 1** – As the last of the new Masonry Support heads towards completion noisy works will be much less frequent and less disruptive as smaller drills will be used for restraint installation of the tie restraint's concrete structure.
- **Phases 7** – As installation of cladding & render heads towards completion these works only require drilling to the new Outer Leaf and therefore will not be as disruptive as previously experienced when drilling concrete structure.
- **Phase 5N** – Installation of Terracotta Tiles do not require drilling the outer leaf noise will be reduced significantly from the external works.
- **Internals** – Works are being actioned within numerous flats that are spread across the 5 “Courts” that form Oak Square. The vast majority of the works being undertaken don't involve drilling to the concrete structure but there is a small proportion of work where drilling to the concrete once the ceilings have been dropped but these works are actioned with smaller drills, so the noise is not excessively disruptive and carried out over shorter periods of time.

Site Communication

- If you experience any issues or have questions about the construction works, please contact the **Resident Liaison Officer (RLO)** by phone, email or in person.
- Our **RLO, Abi Agbabiaka** is based in the Higgins Site Office on the ground floor of Rowan Court adjacent to the NHG Housing Team Office
 - *Higgins Site Office open Monday – Friday 9-5pm*

Join The Residents Update Meetings – Oak Square Residents Only

There are Residents Meetings organised by NHG where Higgins provide updates on the progress of the project and NHG also provide updates.

NHG issue an email with a Link to the “Teams” Meeting which will allow to join the meeting online. If you have not received an email, please speak to the NHG Oak Square Housing Team

Wider Community Engagement

Our success depends on our partnerships with others in the construction supply chain which include; CITB, Considerate Constructor Scheme, The National Skills Academy, Armed Forces, Building Lives, Women into Construction and more. If you would like more information, please visit the "Oak Square Works" Microsite (content uploaded & managed by NHG) where you can find the latest updates for activity on the Oak Square Project using the link provided below.

<https://www.nhg.org.uk/places/information-for-residents-at-oak-square/oak-square-works/>

Site Contacts During Working Hours

Abi Agbabiaka

Resident Liaison Officer



07714 782 934



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James Illingsworth

Project Manager



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Outline Complaints Procedure



Working Hours

Our contracted hours of work are:

08.00 – 17.00 Monday – Friday

08.00 – 13.00 on Saturdays (only under exceptional circumstances and only with prior arrangement and agreement with NHG)

We will not be working on Sundays or Bank Holidays.

If you see any suspicious activity or anyone on site after hour's please speak directly to Bridge Security Guards or contact Bridge Emergency out of hours and state 'Oak Square': 0208 289 5858