



Prevention and Management of Falls Policy

1.0 Purpose and scope

This policy outlines Notting Hill Genesis approach to the prevention and management of falls in our Extra Care Schemes, where we support residents who may be at risk of falling.

The policy applies to all Extra Care regulated services. We ensure that the policy statement extends to other NHG Care and Support services, when necessary.

This policy highlights the level of risk that falls present to Extra Care residents.

This document should be read in conjunction with associated NHG's policies and procedures.

2.0 Our principles

We ensure that resident safety is at the forefront of the services that we deliver.

Prevention measures are championed by our staff, raising awareness amongst staff and residents.

Resident individual support plan will include any specific requirements to reduce their risk of falling.

We work with and refer to health professionals including local falls teams and occupational therapists to ensure that residents have appropriate risk management in place, including aids and adaptations where appropriate.

When managing a fall, staff will not help a resident up as they may cause more damage. The resident is encouraged to get themselves up if they can physically do that. We offer assistance from an emergency service (a member of an ambulance crew).

If there is an immediate concern of serious injury, staff will always call an ambulance.

All falls are recorded as a Health and Safety incident using the appropriate methods and systems in place.

All Extra Care staff are trained in manual handling courses to ensure that they are confident when dealing with falls.

3.0 Our approach

In writing this policy we have carried out assessments to ensure that we are considering:

- Equality, Diversity & Inclusion
- Privacy & Data Protection

To request a copy of these assessments, please email policy@nhg.org.uk

4.0 Reference

The following Acts are relevant to this policy:

- Chronically Sick and Disabled Persons Act 1970
- Disability Discrimination Act 1995
- Carers (Recognition and Services) Act 1995
- Equality Act 2010
- Care Act 2014.

Document control

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Version Control

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10 January 2019	Notting Hill Genesis Policy created	v1.0
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