

January 2019

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# Connections

YOUR HOME, YOUR COMMUNITY



# Welcome

**from Carl Byrne**

Group director of housing

Welcome to the second edition of Connections, our resident newsletter keeping you up to date with the latest news from Notting Hill Genesis and the information you need for your tenancy.

Last year was a big year for us, completing our merger and beginning the process of integrating our teams and systems so we can provide the best service to residents in line with the commitments set out in our [resident promise](#).

This work will continue through 2019 but we are determined to put residents at the heart of everything we do and ensure you have a say in how we operate. As part of this, we are holding open forums for residents in north and south London in February so you can help shape our services – see below for more.

I hope you all had a wonderful Christmas and wish you a happy and healthy

new year.

## Getting involved

Residents living in north and south London are invited to a [series of open forums](#) next month, where you can help shape the services our tenants and leaseholders receive.

## Supporting your tenancy

Universal Credit has now been rolled out across the country for anyone making a new claim or reporting a change in circumstance, which could make a huge difference to how residents receive benefits. Please check out [our benefits advice page](#) to find out what it means for you.

## In the community

The Old Library at Grahame Park [will be transformed](#) into an employment, enterprise and community hub thanks to a £200,000 grant from the Mayor of London's Good Growth Fund. We are regenerating the estate over the next 20 years, creating more than 3,500 new homes.

Talented residents, along with special guests, have [raised almost £5,000](#) for families experiencing hardship by taking part in our A5 Art Show. Artworks are priced at £50 no matter who the artist is.

Families in need were given [gifts and food packages](#) over the festive period to make Christmas a little easier. Gifts were taken to our hostels and refuges as part of our staff gift appeal, while pupils, parents and staff from Cardinal Vaughan School in Kensington kindly donated food for local services.



Dipesh Shah OBE has announced his decision to [step down as chair of Notting Hill Genesis](#). He will leave the organisation at the end of January, having provided vital leadership prior to and since the merger. Current board member James Wardlaw has been appointed as chair on an interim basis.

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